

Hovingham Community Survey

Report

June 2019



Your views matter – here is what you said

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Why we did the Survey again?

Yes, it has been 10 years since the last Survey, the results of which saw the creation of Scackleton and Hovingham Action Groups and the Hovingham Village Market, all of which continue to be of great and ongoing benefit to the villages. The Survey results not only informed the Action groups, but Parish Council, Ryedale District Council and NYCC and others. In addition, the report greatly aided credibility in support of village funding applications.

In 2008 we achieved an 83% Household and 75% Personal response rate making the questionnaire a great success and a true reflection of resident's priorities - here is what the Community gained:

Community gains following the 2008 Survey		
Extra Dog Waste bins	Improved Litter Bins Annual Litter picking event Village sign cleaning	Wildlife projects bird boxes, bee hives, wildflower planting
Enhanced Flood prevention measures Snow Clearing	Community Speedwatch since 2018, an attempt to slow down speeding traffic	Maintenance of a Bus Service, albeit a reduced one
Village Hall Improvements	Mobile Post office now visits Hovingham	Hovingham Village Market which has raised £115,000 to date for the Community and provides a social focus to residents
Playground and kick-about area enhanced	Improved Recycling	

A lot has changed in the 10 years since 2008; increased awareness about the impact of climate change; rapid technological change; and new housing and residents to the village, so we thought it would be very worthwhile to repeat the process.

The 2018 Questionnaire - What was done?

- In October 2018 Household and Personal Questionnaires were distributed and collected personally to all households.
- We printed the Questionnaires (as many residents do not have electronic access) on 'recycled unbleached' paper which themselves were then recycled on completion of the Survey.
- Your responses were anonymous and ensured that no one can associate your confidential answers
- With your support we've achieved a slightly higher return rate in 2018 of **84%** for Households and **77%** for Personal Questionnaire, this will add credibility to its future use.

What happened next?

- Following weeks of data analysis, this Report was compiled and then distributed to all households in June 2018. The report summarised the data and identified subjects of most concern to you. The full analysis is available on request from the website www.hovingham.org.uk/results or the Parish Clerk (01653)-628364

Village Groups can now review the analysis and take any appropriate actions, particularly the Hovingham Action Group and Project Purple (a new group concerned with Recycling, Renewables and Energy Efficiency) - Look out for their invitations to get involved.

Also, 'custodians below' will be given all or relevant results

- Howardian Hills AONB, Community First, North Yorkshire County Council, Ryedale District Council
- Hovingham cum Scackleton Parish Council
- Relevant extracted anonymised sections will be sent to: and, Hovingham Surgery, North Yorkshire Police, Hovingham Village Hall, Hovingham Village Market, Newsletter Team

Acknowledgements

We are grateful to Howardian Hills AONB for their financial and moral support, and Community First for their generous donation of time in inputting the data to ensure anonymity.

And also, Hovingham cum Scackleton Parish Council and Hovingham Action Group for their support and resources.

Thanks to Volunteer team who made it possible

Ann Chapman	Caroline Davis	Claire Fletcher	Diana Mason	Diana Terry
Felicity Hurst	Frank Colenso	Helen Newby	Helen Wilson	Kim Colenso
Lee Halstead	Monica Gripaios	Murray Stewart	Phil Chapman	Rob Thompson
Rosemary Stewart	Richard Senior	Rob Tulloch	Rosie Shaw	Tony Mathe
Trish Mullen				

And a huge thankyou to you, the residents who took part to make this Survey a true reflection of the values, concerns and priorities of our Community.

Focus 2019

Much has been achieved since the 2009 Community Plan and this must be noted as a significant accomplishment and achievement by the Communities of Hovingham and Scackleton, the success of which gave impetus to the 2018 Survey.

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Focus 2019– Summary of Findings

There was significant participation in the 2018 Survey (84%) and the results provided a valuable window into the priorities and challenges experienced by residents and provide a Focus for 2019 and beyond

Residents value their environment; they feel safe and want to protect it:

- Local views, peace and quiet, wildlife and walks and community spirit
- Sympathetically manage limited housing and other developments to maintain the village aesthetic while opposing some inappropriate housing and “industrial” developments, such as fracking
- Limit speed of vehicles everywhere in the village
- Safe crossing places needed
- Reduce noise, vibration and intrusion of heavy goods vehicles and enforce hours of operation
- Dissuade inconsiderate drivers re parking, avoiding pavements and damaging verges
- Encourage prompt reporting of highway, pavement and other faults

Residents felt strongly the need to reduce the village “carbon footprint” by:

- Strong support for increased Recycling, Reuse and Reduced consumption and more Energy Efficiency measures
- There was significant support for promotion of renewable energy uptake and community energy schemes
- There was significant support for a Swap Shop, Repair Hub and Share Shed

Residents highly value their local services and want to encourage and support them:

- Local businesses: Bakery, Hotel, Pub, The Park, Village Shop and Farmers
- Churches, Village Hall, and Market
- Mobile services, Library and Post Office were valued
- Newsletters, Notice Boards, Word of Mouth and Websites keep residents well informed
- Volunteers are valued and appreciated
- GP Surgery, more local appointments would be welcome together with more medicines available in Hovingham
- Public transport, more services would be welcome
- Police, a more visible Police presence and enforcement would be welcomed

And one common request, Residents would like to see **mobile phone coverage** established and improved.

Thank you to the whole team, and the residents who responded, who made this 2019 insight into the Community of Hovingham possible. We are fortunate to have residents willing to volunteer in many areas and take these issues forward.

If you would like to be involved contact any of the Community Groups mentioned who will be reviewing details of the Survey and beginning future steps.

1. Demographics

Today in Hovingham

Population: The official population of Hovingham is 362 (2011 Census). In 2018, of those who responded to the survey, 305 residents were recorded, compared to 288 in 2008.

There are slightly more women (56%) than men (43%) in the village and 1% responded as Other. This is similar to the 2008 survey.

76% of residents are aged 51 years and over compared to 50% in 2008. Hovingham has a significantly higher population aged 51 years and over (76%) when compared to the 2018 projected North Yorkshire population for this age band of 44%.

Age of population	%			Gender	%
0-15 years	1%	51-60 years	14%	Female	56%
16-20 years	2%	61-70 years	26%	Male	43%
21-30 years	5%	71-80 years	25%	Other	1%
31-40 years	5%	81-90 years	10%		
41-50 years	11%	91-100 years	1%		

North Yorkshire (excluding York) 2016 midyear population estimates by single year of age (revised 2018)		
Age 51 years to 90+ years	267,429	44%
Total population of North Yorkshire excluding York	609,538	100%
Source: North Yorkshire County Council Population Estimates http://hub.datanorthyorkshire.org/dataset/population-estimates/resource/		

46% of residents have lived in the village from 0-10 years, 18% from 10-20 years and 36% for 20 years or more.

How long has your family lived in Hovingham?			
Duration	%	Duration	%
0-4 years	33%	40-49 years	7%
5-9 years	13%	50-59 years	3%
10-14 years	6%	60-69 years	0%
15-19 years	12%	70-79 years	2%
20-24 years	7%	70-89 years	1%
25-29 years	6%	90-99 years	0%
30-39 years	7%	>100 years	3%

Households: There are 185 households in Hovingham, an increase of 15.63% compared to 2008 (160 households). This reflects the number of new homes and renovated converted buildings during this period.

43% of homes were constructed pre 1899, 33% pre 2000 and 22% post 2000.

Year built	%	Year built	%
1400-1499	1%	1800-1899	25%
1500-1599	1%	1900-1999	33%
1600-1699	2%	2000-2019	22%
1700-1799	14%	Unknown	3%

1. Demographics

The number of owner-occupied homes has risen by 14 % from 55% to 63% with a corresponding decline in homes available for rent.

Tenure	%
Private Owner	63%
Estate rental	23%
Housing Association	7%
Private rental	5%
Other	2%

79% of households are occupied by singles or couples: a slight increase from 2008 of 7.9%.

Number living in household	%
1	26%
2	53%
3	10%
4	9%
5	1%
6	1%



2. Village environment and countryside

The response to this section and the high number (162) of written comments indicate that residents highly value the village environment and countryside specifically the peace and tranquillity, rural views, the surrounding countryside, their village, local facilities, the community spirit and friendliness with a few expressing isolation and loneliness.

“It’s a living community with good facilities in a beautiful part of England”

What is it that you value most about the surrounding countryside?	
Peace & quiet	79%
Rural views	77%
Wildlife	71%
Walkways	65%
Bridleways	14%
Cycleways	15%

“Great community and friendliness, excellent facilities for a village of its size, and proximity to lovely walks and countryside”

70% of the responses referred to local shops, businesses, the community spirit, the countryside and facilities as what was most valued about the village.

What do you value about the village?	No of responses
Shops, businesses	88
Community spirit	60
Countryside, green space	53
Community facilities	44
Aesthetics	38
Friendliness and caring	28
Location in relation to Malton, York	14
Walks	12
Volunteering opportunities	5
Dark skies	4
Feel safe	4
Total	350

“Delightful appearance of the original centre of the village. Above average facilities for a village of this size”

“Natural unspoilt landscape, air quality, night skies.”

In response to the question about confidence in the laws protecting the countryside, 64% responded agree or strongly agree that they were working in relation to farming; local businesses 61%; recreation and leisure 57%; landscape and wildlife 55%.

The lowest positive values for agree or strongly disagree were litter and fly tipping 25%, minerals and waste 32%, housing development 37% and dog fouling 36%.

2. Village environment and countryside

Do you feel confident that the laws protecting the countryside and village are working with regard to...?	Strongly agree	Agree	Adequate	Disagree	Strongly disagree
Recreation and leisure eg walking, cycling, horse riding	(6%)	(51%)	(29%)	(6%)	(1%)
Housing Development	(6%)	(31%)	(39%)	(17%)	(7%)
Mineral and waste, industrial development	(6%)	(26%)	(31%)	(18%)	(19%)
Farming	(15%)	(49%)	(30%)	(5%)	(1%)
Local business	(14%)	(47%)	(34%)	(4%)	(1%)
Landscape & wildlife	(10%)	(45%)	(30%)	(11%)	(5%)
Dog fouling & dog control	(9%)	(27%)	(36%)	(20%)	(7%)
Litter & fly tipping	(7%)	(18%)	(33%)	(26%)	(16%)
Other	Fracking, speeding, cars, parking, Brexit, ad-hoc signage				

“Green space & peace & quiet”

“The facilities are wonderful, shop, GP, hotel, local shop, pub. All the activities at the Village Hall & the Market”

The biggest concerns based on the comments made were affordable housing and appropriate development; fracking; traffic control and litter. In response to the question about how the countryside and village could be protected for future generations, the main areas of focus were housing and protection from fracking development.

Do you have suggestions about how the countryside and village can be protected, and access improved, for future generations?	% of comments	Suggestions
Housing, affordable, more appropriate, considered development, less infill	25%	Not enough low-cost housing at genuine rents. Any plans for 'infill' & further residential dwellings must be carefully considered & special attention paid to size of homes & parking capacity which to date has been sorely overlooked.
Fracking, fossil fuel development	22%	We need protecting from the industrialisation of fracking
Traffic control, speeding, pedestrian crossings, school parking, HGVs, road maintenance, bypass	10%	Improved parking - with more families and children growing up there will be more cars.
Other suggestions		<ul style="list-style-type: none"> Improve controls for Litter and fly tipping – Educate locals about the countryside Enhance Local decision making and democracy Public transport – more and better bus routes Trespass and poaching on farmland Use of Chemicals Cycle paths – more and better Dog fouling – more bins Planning – better scoped for housing and businesses

3. Transport, Traffic and Roads

Transport

How to you get about? to work, shops etc	Car 184	Walk 38	Public Transport 28	Van/Lorry 7
	Bicycle 5	Motorbike 2	Retired 7	
Do you work from home?	For up to 50% of your time	Up to 100% of your time	Don't work from home	
Number of people	22	16	139	

21% (38 of 177) people do some working from home, this includes local farmers and businesses.

This is higher than the 13.9% national average for home workers of which 5% are home based and 8.9% travel in some way (source: Office National Statistics)

82% of us still use a car to get about and since the last survey car usage is up from 48% to 82%, influenced by those that need to travel to work up to 77%.

Public Transport usage is up - this is even though the local bus service has at least halved in the last 10 years

Public Transport

Use Local bus or train public transport? - Yes 83 (41%) unchanged from 2008) No 116 (57%)

What do you use Public Transport for?	Shop/Leisure 65	Recreation/Social 42	Health Services 15	Work 12	Education 3
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Why do you use Public Transport?	Convenience 51	Have a bus pass 45	Benefit the environment 25	Save Money 14	No longer drive 6	No other choice 7
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"It's hard to use public transport as the buses don't always connect with the trains without incurring long wait times. The reduction of bus services to this community makes it's challenging to use public transport. Late night bus to and from Hovingham, York, Malton and Helmsley would be fantastic."

Cycling

19% of residents have cycles and use them, for most the use is 'Occasional' (65%).

Own a bicycle and use it - 40 people	Own a bicycle and don't use 48	No bicycle 122 (57%)
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"We need more designated cycle paths, more signage on the roads to warn motorists. Safety is the biggest issue. The roads are so full of potholes it is too dangerous to ride locally"



3. Transport, Traffic and Roads

Traffic and Roads

75-85% of residents have **serious concerns** about all aspects of traffic and roads (volume, times, noise, safety) with 84% support for speed enforcement all over the village. Such was the concern, some 201 comments were received on all aspects of speeding, HGV's, parking, and road safety.

Are you concerned by?	Yes %	
HGV Early movements	85%	
Speeding Vehicles	85%	
Inappropriate parking	81%	Across driveways, on verges, everywhere, and Market days.
Inadequate Road Maintenance	79%	Potholes, Manhole repairs, and Snicket maintenance
HGVs noise etc	73%	
Lack of Safe crossing places	72%	Pedestrian crossing near school (and elsewhere eg Park St),
Vehicle Damage to Verges	72%	Cars are parking on verges, HGV and tractors ruining verges
Volume of Traffic	68%	
Church Street Rat run	47%	
Delay in Gritting	47%	

“Pelican crossing at both ends of Main St. I live in constant fear of being hit by a car whilst crossing Main St”

“Stop cars parking on Worsley end of Park St. Stop Ian Mosey lorries entering Park St at 5.00am every week day. Stop Church Street being used as a rat run”.

“Generally, too many vehicles are speeding on approach & thro village. There is a daily congestion along Main St with increased vehicles parking outside the shop not just cars but HGV's drivers stopping for refreshments. There is a need for safe crossing areas & Church St should be some "access only" street (Residents, Church, School”

Speeding

Do you Support?	Yes %	Comment
Support Active Speed Matrix?	90%	Wanted all over the village
Support Police Speed Enforcement?	84%	
Support Community Speedwatch?	84%	

“Until speeding motorists are prosecuted in Hovingham, I see other measures as having minimal effect - Where are the Traffic Police?”

“Need police checks early morning as lorries & vans speed through village at this time”

“Perhaps - like Flaxton - be the village that everyone knows is a police / traffic hotspot. The Community Speedwatch is effective and reminds people of their speed - perhaps more regular checks - although this will mean more volunteering”.



Hovingham – The People



Hovingham – The Place



4. Energy usage & utilities

Is your dwelling well Insulated?

76% of residents don't know the energy efficiency of their property. 42 % felt their property well insulated up from 28%. Partially insulated 30%, down from 39% and not well insulated 15%, down from 28% last time.

Insulation	Double glazing	Secondary glazing	Lagged Pipes	Water Tank	Loft	Energy saving bulb	Radiator Foil
Yes	48%	33%	66%	81%	81%	70%	7%
No	38%	55%	22%	9%	6%	9%	88%
Partial	7%	11%	8%	3%	7%	21%	0%

Improving homes energy efficiency

39% would be interested in a free energy assessment with a further 17% don't know. From the comments, energy efficiency generally is an area of concern and offers potential improvement. 21% indicated they would consider further loft insulation and 18% double glazing.

Would you be interested in?	Free Energy Assessment	Adequate Loft Insulation	Solar Panels	Double Glazing
Yes	39%	21%	16%	18%
No	36%	52%	53%	52%
Don't know	17%	9%	15%	9%

Utilities

Most dwellings use oil for central heating, 56% down from 65% in 2008 and water heating 53% down from 59%. Coal used for central heating has come down from 11% to 0. Electricity usage has increased from 8% to 22% for central heating due to air source heat pumps for main central and water heating systems.

Main Fuels	Oil	Electricity	Wood	Gas	Coal	Other
Central Heating	56%	22%	19%	6%	0%	
Water Heating	53%	37%	4%	6%	3%	1%

Main Heating Systems

Ground / Air Source Heat pumps have seen a significant increase due to preference in new houses, grants and recent retrofits replacing oil.

Type	Oil	Ground/ Air Source	Log Burner	Night Storage	Bio Mass	Gas/ LPG	Coal	Open Fire	Electric Fire
Main Heating system	60%	19%	11%	9%	3%	3%	2%	2%	2%



5. Environment and sustainability

Climate Change

68% agree they are concerned over climate change with a further 22% not sure. 7% disagree and a further 3% strongly disagree. There were 31 comments with majority making the point that we need to do more to combat climate change.

Do you support practical Ways to reduce the Community's Carbon Footprint?	Strongly Agree/Agree	Not Sure	Disagree/ Strongly Disagree
Reduce energy consumption initiatives?	81%	16%	1%
Improve recycling and increase re-use?	92%	6%	1%
Community renewable energy initiative?	68%	27%	5%
Support community energy sources?	67%	25%	7%

There was strong support to reduce the Community Carbon Footprint in practical ways through energy reduction, improved recycling through to supporting renewable energy sourcing.

"I spend part of my working life working to mitigate carbon"

"We need to urgently take responsibility to help rescue our air climate. We need to work together as a community to help make it happen"



Support for reducing, reusing and recycling / upcycling



Do you support?	Strongly Agree/ Agree
Pre- loved swap shop	93%
Repair Workshop	62%
Share Shed	51%

93% would support a pre-loved swap shop, 62% a repair shop and 51% a shared shed.



6. Waste and recycling

Home Refuse and Recycling

Ryedale DC provides each household with the following;

- **black/green wheelie bins** for household waste,
- **green tubs** for any plastic bottles from the kitchen, utility or bathroom, drinks and food cans, biscuit tins and aerosols,
- **black tubs** for all glass bottles and jars,
- **blue sacks** for newspapers, magazines, junk mail, cardboard boxes, catalogues, other white papers, telephone directories, greetings cards, food packaging, kitchen and loo roll tubes.
- **Brown bins** for garden rubbish are provided to those properties subscribing to the garden waste subscription service.

78% considered that the current refuse collection service is satisfactory (unchanged from 2008), 6% are dissatisfied.

The current trend on recycling levels within the village are: all showing a small increase to

Glass	97%
Land Fill General Waste	96%
Paper & Cardboard	96%
Plastic & Metal	94%
Garden Compost	69%

Hovingham recycling Point

Hovingham has its own **resident recycling point** located at the Village Hall, currently offering bins for newspapers/ cardboard, glass bottles, plastics and a Salvation Army bin for shoes, clothing etc.

41% of households use the Hovingham Recycling facility with many ideas being shared on how to improve and expand it with more bins and to include battery recycling. There were suggestions for better signage, a strong emphasis on the need to keep it tidy, more frequent emptying and prevention of misuse.

“Hovingham facility is appallingly misused” and, “Residents / others should respect site more”

“Clearer signage of what goes where and who to call if you see bins full - it is there but not very clear”

“If cardboard boxes were cut into flat pieces when placed in the bins they would hold more”



7. Housing

There are 185 households, which is up from 160 in 2008, the main increase coming from the New Pasture Lane development.

Private Ownership has risen since 2008 from 55% to 63% with equal decline in rental.

The age of the properties ranges from 43% pre 1900, 33% 1901 - 2000 and 22% post 2001

Where known, the ages of the properties are:

Age of House	1400 -1600	1601-1800	1801-1900	1901-2000	2001 - today
	2	18	28	37	25

114 (51%) of respondents suggest priority to be given to mixed housing. 83 (37%) should be given to affordable housing, 32 (14%) private ownership.

There were 80 individual comments on housing ranging from

“I think there is adequate housing”

to

“More affordable rental properties ‘and ‘Affordable housing for younger people on outskirts of village”

“Try to keep the balance between the need for housing and to retain the beauty of the village.”

“New builds should complement the village in terms of looks but also have plenty parking as the village as a whole is getting more & more congested & parking is very limited”

There was a theme that any development should be limited, controlled & in keeping with the character of the village.



8. Technology and staying in touch (tv, mobile, internet)

There have been significant technological developments in the past 10 years; the main developments have been the arrival of Digital Television, Superfast Broadband, and Wi-Fi.

The number of households with an Internet Service has risen from 69% to 98%.

Television: Digital Freeview is used by most households with 78% using a terrestrial aerial, 26% the internet and 21% a satellite dish. Some households use more than one method to receive Television. 85% of respondents felt the service was satisfactory.

Internet:

62% have Superfast Broadband	36% have Standard Broadband	2% have no Internet Service In 2008 this was 31%
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60% felt the service was satisfactory, 2% responded the service as intermittent and slow, with a couple complaining it was “too expensive” or “rubbish”.

It appears that delivered service varies through the village; this could depend on the supplier; delivery method; equipment in the household. 60% of households report the Internet Service is satisfactory.

Phones:

68% of households regularly use landlines	30% rarely use landlines	48% use mobile phones	24% use internet phone
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Use of mobile phones is still limited by **lack of a decent phone signal in Hovingham and is seen as a serious problem.**

“Mobile phone reception is really an issue - Wi-Fi calling is very unreliable so the lack of service limits ability to work from home and causes potential safety issues when out and about”

Mobile coverage has improved with modern phones and the signal quality is best with Vodafone and O2 networks in Hovingham.



Wi-Fi: This is used to provide

Internet (79%)	Computer (65%)	Mobile (53%)	Television (45%)	Landline (19%)
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Improvements in the technology have significantly increased usage and the number of applications it is used for. 73% of respondents are aware they can boost Wi-Fi and 62% are aware that they can boost Mobile.

9. Community Facilities (including retail services)

Usage of Community Facilities

Do you use?			
Village Hall (158)	Church (120)	Chapel (48)	These tend to have occasional usage
Playground (130)			Well used
Tennis (28)	Cricket (21)	Bowls (9)	Small number of regular users
Mobile Post Office (80)	Mobile Library (53)	Fish & Chips van (12)	

“We are very lucky to have excellent facilities in the village A very well stocked shop, pub & hotel. 2 cafes, bakery, hairdressers, GP surgery, Buses to Malton, Playground, there are lots of community groups for people to get involved in should they wish. The Market is wonderful & community cafe presents great opportunity for fundraising. Real sense of community & very friendly”

Village Hall

How often do you use the Village Hall?	Regularly	Occasionally	Never
	25%	55%	20%

There is not one obvious facility improvement, with the most mention made of:

More Renewables/Green initiatives (6)	Redoing the ladies toilet (5)	General décor improvement (5)
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Most wanted activities are:

Fitness (60)	Shows (59)	Book Exchange (40)
Pizza (29)	Coffee Mornings (28)	Lunch Club (21)

This data will be fed back to the Village Hall team for their consideration.

Shopping

Use of Local Businesses?	Village shop 211 (94%)	Bakery 155 (69%)	Worsley Arms 136 (61%)	Malt Shovel 92 (41%),	The Park 66 (29%)
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Where do you shop for basics?	Malton 173 (77%),	Village 130 (58%),	York 94 (42%),	Helmsley 55 (25%),	Home Delivery 43 (19%),	Other 5
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Where do you shop for other items?	Village 148 (66%),	Malton 90 (40%),	York 68 (30%),	Helmsley 38 (17%),	Home Delivery 18 (8%)	
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The Local shop, bakery, hotel and pub continue to be very well supported.

While our out-of-village shopping is focused on Malton and York, there is a rise in Online shopping for Home Delivery

10. Market

The Hovingham Village Market received a high number (212) of written comments with the vast majority expressing positive support.

Do you visit the monthly Hovingham Village Market?	Frequently	Rarely
	74%	26%

“A valued asset to the village”

“Vibrant, eclectic mix of stalls - great atmosphere”

What do you like about the market?

77 respondents mentioned local products and producers.

The variety of stalls, the community feel, social side, energy and fundraising were also valued by many.

“Supporting local business, good range of stalls, good food, social café”

“Brings energy to the village, increases its value, some nice stalls, fundraising for local causes”

“Everything. It is a jewel in Hovingham’s crown”

Do you have any suggestions about the market?

“For those local businesses who don’t have a stall, how about a board to advertise or leave business cards for people to see and take if required”

“Would like to see the market take the lead in reducing plastic recycling”

“Emphasise local and green”

“Car parking can cause problems on market days on the main road”

“I know the number of cars can cause a problem on main road but it's only once a month so I don't mind”



Photograph reproduced with the kind permission of Polly Baldwin @pollyabaldwin'

11. Community Volunteering

Volunteers are essential to the whole community both inside and outside the village. Volunteering varies from a couple of hours to a full-time occupation, this creates a supportive and vibrant community, this must never be underestimated, or underappreciated whether in front of, or behind the scenes.

Community volunteers are vital for all these clubs, groups, activities, committees, teams and events that together make Hovingham special and much valued.

We are grateful to those who used the Survey signup sheet:

Speedwatch	Litter Pick	Market	Newsletter	Playground	Snow Clearing	Village Projects	Village Hall
4	20	1	2	6	11	18	1

THANKS
TO OUR VOLUNTEERS!

12. Community information and communications

Do you feel well informed about the village?	Yes	No
	(162) 93%	12 (7%)

How do you stay in touch?	Often	Sometimes	Rarely
Newsletter	77%	17%	6%
Word of Mouth	59%	31%	10%
Noticeboard	56%	33%	11%
Shop Posters	46%	40%	14%
Parish News	42%	22%	36%
Email Diary	32%	5%	63%
Village Website	26%	25%	49%

The most used ways of staying in touch were Newsletter, Word of Mouth and Notice Board

The technology-based Email Diary, and Website had lower take-up perhaps reflecting households which have no Computer based communications.

Your suggestions and comments on the Newsletter will be passed on to the Newsletter team

“Would like to read more village news in the newsletter eg: acknowledging big birthdays, wedding anniversary, exam success of the young and not so young. Nature articles - there is an ornithologist in the village. Invite articles from younger members of the community. Gardening / plant column”.

13. Health services

GP Surgery Services

Which GP Surgery do you use?	Hovingham/ Ampleforth	Malton	Terrington	Helmsley	Kirbymoorside	Not registered
	177	19	7	6	6	1

Ampleforth Surgery is by far the largest supplier of GP services to the village (79%) up from 57% in 2008 (mainly at the expense of Malton Surgeries).

86% of residents agree their GP surgery meets their needs

92% of residents agree there is adequate (or better) access to urgent GP appointments

90% of residents agree there is adequate (or better) access to non-urgent GP appointments

This is a strong endorsement of the provision of GP services to the village.

Residents did request, more access to GPs and more appointment slots, afternoon appointments at Hovingham, Hovingham Pharmacy reopened and the provision of home visits

*“More appointments needed at the surgery” and “Longer opening hours in Hovingham”
“Quicker appointments scheduled”*

This data will be forwarded to Ampleforth Surgery

Hospital Services

96% of residents agree that Hospital Services are adequate (or better) in meeting their needs

69% of residents have a hospital referral within 3 months, with 26% waiting 6 months or more

Some commented that the referral response was too slow, several others felt the treatment was not holistic and joined up, and there was a need for a dental service and more services at Malton Hospital.

Transport to medical appointments is also the concern of some.

“Access to hospital and clinics is difficult for those without cars but Ryedale Community Transport does an excellent job.”



14. Security and policing

Do you feel safe in the Community?	Yes	No	
	216	1	Unchanged from 2008

	Yes	No	
Are you aware we are a 'No Cold Calling village'?	176 (80%)	44 (20%)	
Are you happy about Local Policing	141 (74%)	48 (25%)	
Do you subscribe to Neighbourhood Watch	65 (32%)	141 (68%)	
Have you been affected by crime in last 3 years?	34 (16%)	180 (84%)	up from 10%. In 2008
Have you used 'Police 101' in last 3 years?	35 (16%)	181 (84%)	

While those effected by crime has risen from 10% to 16% since 2008, satisfaction with the Police is still at 74%.

However, there is a general concern on lack of police presence in the village. This is also reflected in lack of Speed, Parking, Traffic and Cold-Calling enforcement mentioned elsewhere.

Of those 35 who have used the **new Police 101 service**, 6 commented that it was Okay. However, 19 said the response was slow /useless and inadequate, 2 said the police weren't local so didn't know the area or have the 'rural' training needed.

This data will be passed to Ryedale District Council, NYCC and North Yorkshire Police

"Seldom see police in or around Hovingham. I value that Hovingham is a No Cold Calling village & in my immediate neighbourhood we all keep an eye out for each other. The newsletter keeps me informed of alerts from Hovingham Neighbourhood Watch."

"Farmland - people trespass / poach / disregard private land - usually people from out of the area. Police will do nothing to help farmers and landowners."



A real people person?

BE A PCSO

North Yorkshire Police: "Our aim is to recruit 50 PCSOs this year (2019) in three intakes. Today's campaign is the start of that process."

2019 Focus

